



MWM EXTERNAL PROBE SETUP



1. Remove **BOTH** end caps off the white tube as follows:





2. Remove / slide the circuit board from inside the white tube (DO NOT disconnect the sensor that is attached):



3. Pull the white plastic battery tab out. It may be easier to remove the battery completely and then replace. Take note of which way the battery is to be inserted (**Positive points to the wires**).



4. Slide the circuit board back into the white tube and replace / tighten both end caps. **The sensor is now ready to go.**



5. Locate a suitable network port that the base station will connect to and that is near the Fridge(s) / Freezer(s).

This will be either a network port placed on a wall or the back of your Router. **If using a Router, DO NOT plug into the port labeled WAN.**



6. Connect the power cable and network cable to the back of the wireless base station and then switch on.
7. Ensure the Power Cable has been plugged into a Power socket in the wall.



8. Take note of the lights that are displayed on the base station.



9. You should now have a Green Cloud Icon on the Base Station – this confirms the connection has been made.
10. Place your MWM Sensor inside your Fridge / Freezer now
11. LOGIN to the MATOS Monitoring website - <https://matosmonitoring.com/> and check you can see your fridge / freezer temperatures coming through live!
12. Call 1300 880 441 or email service@rollexmedical.com to confirm to the Rollex Medical team that you have connected your MWM Kit and ask them to TURN ON Alerts and reporting!

If you receive a RED flashing exclamation mark, please contact Rollex Medical as this could be a network issue.

What the Lights on the MWM Base Station mean:

Red Exclamation Mark:

Rapidly flashing (multiple times per second):

1. The firewall is blocking internet traffic to the monitoring server.

Flashing (around 1 per second):

1. No Ethernet connectivity
2. Your router does not support a 10Mb Ethernet connection.
3. DHCP is not enabled on the Ethernet port the base station is connected to.

Green Cloud Icon:

Connection has been successfully made to the monitoring server.

Green Wifi Signal Icon:

Connection from the base station to the wireless probe has been successful.

Up/Down Arrows:

Up Arrow:

1. Shows that the base station is sending information to the monitoring server.

Down Arrow:

1. Shows that the base station is trying to log in to the monitoring server (after a disconnection).

Network / Firewall settings that need to be in place:

DHCP enabled network port.

A Static IP Address is not possible.

Access to the monitoring server -> mytaglist.com / 6667